

Corporate Performance 2016/17 Quarter 3 – update on highlights from Quarter 2

(Note the RAG colours used below may represent performance against target, comparators, or based on current trend)

<p>Percentage of Minor and Major planning applications determined within 8 and 13 weeks respectively at 99% and 100% (SOF-E)</p> <p><i>Both figures now at 100%. This is an area the Council performs consistently well at.</i></p>	<p>The number of homeless preventions is at a record high (SOF-4)</p> <p><i>Pro-active work continues resulting in figure being higher than this time last year.</i></p>	<p>Deprivation of Liberty Safeguards have continued to show a large increase following 2014 Supreme Court Judgement on thresholds (SOF-1)</p> <p><i>Numbers have reached a plateau and slightly declined to a level of approximately 270 per quarter.</i></p>
<p>Household collected bin waste recycling has improved yet again to hit the 60% target (SOF-2)</p> <p><i>This figure has declined in quarter 3 to be slightly below target. The trend follows expected seasonal variation due to reductions in garden waste during October-December compared to the summer months.</i></p>	<p>The percentage of pupils achieving 5 GCSE's at grades A*-C has declined, though Bury still performs better than the national average (SOF-3)</p> <p><i>This figure has increased for 2016, the first increase for 4 years. Bury remains above the national average.</i></p>	<p>Average contact centre call waiting times have increased for three quarters in a row (SOF-E)</p> <p><i>Large decrease in waiting time, due to a lower volume of calls as self-serve and digital options promoted. In quarter 3 the average wait time was less than one minute.</i></p>
<p>The number of apprenticeships created within Bury Council has fallen in 2016 compared to previous years (SOF-E)</p> <p><i>There are now 28 apprentices in place (excluding schools), with a further 10 at Six Town Housing.</i></p>	<p>The number of missed bins reported has increased for two successive quarters (SOF-2)</p> <p><i>The approach to reporting on this measure has changed to allow a greater analysis of any incidents.</i></p>	<p>Healthy life expectancy at birth for females has declined for a third year (SOF-1)</p> <p><i>This has now shown an increase to a level above our statistical neighbours (similar local authorities) though remains below the national average.</i></p>

Corporate Performance 2016/17 Quarter 3 – Additional Highlights for Quarter 3

(Note the RAG colours used below may represent performance against target, comparators, or based on current trend)

<p>Physical Activity (SOF-1)</p> <p><i>Proportion of BEATs customers achieving 150 minutes of physical activity per week has increased three quarters in a row and is 30% higher than this time last year. Behaviour Change achievement has exceeded the 40% target for the first time.</i></p>	<p>Bury Council's Carbon Emissions (SOF-2)</p> <p><i>The Council has achieved a 22% reduction in carbon emissions since our base year of 2008/09. In the last year gas and electricity consumption has decreased, as has business car travel.</i></p>	<p>Gym membership (SOF-E)</p> <p><i>Gym membership has declined through the year and is now approximately 10% behind target. Seasonal variation is a factor in this performance.</i></p>
<p>NEET (SOF-3)</p> <p><i>The percentage of 16-18 year olds not in education, employment or training has reduced for three years in a row and is now lower than the national average.</i></p>	<p>Average wage level in the Borough (SOF-4)</p> <p><i>There has been a slight reduction in average hourly rate with the figure remaining fairly steady since 2014, in which time the NW average has continued to increase further above the level for Bury.</i></p>	<p>Carer Reported Quality of Life (SOF-1)</p> <p><i>This measure is calculated using a combination of responses to the Survey of Adult Carers in England. Performance has continued to fall and is now below the national average.</i></p>
<p>Sickness Absence (SOF-E)</p> <p><i>In quarter 3 there was a sharper rise in sickness absence reported in the authority than the expected seasonal variation. This was particularly the case for long term sickness. It should be noted that figures have fallen in January/February.</i></p>	<p>Healthy life expectancy males (SOF-1)</p> <p><i>This figure has continued to decrease whilst the general figure for life expectancy in males has increased, meaning men are likely to be living longer periods of their life in state or poor/ill health.</i></p>	<p>Delayed Transfers of Care (SOF-1)</p> <p><i>This figure has increased in the last two quarters, which is not unusual going into the winter period. Increase in non-elective admissions the most likely contributing factor, increasing the volume of patients in the system. Of note, the figure is 22% down on this time last year.</i></p>